

# THE BLACK BOX OF PERPETUAL ACCESS

Michelle Polchow Electronic Resources Librarian University of California, Davis National Digital Platform for Libraries

National Digital Platform Collaborative or Disconnected?

- Libraries work to solve local needs
- Simultaneously contribute to regional & national
- NDP is conceptualized as a way of thinking
- Measure US Libraries' digital capacity & capabilities
  - Software applications
  - Social and technological infrastructure
  - Staff expertise

University of California

... out of contract with Elsevier

#### NEWS SERVICES VISIT PEOPLE SUBJECT GUIDES A Need help accessing an Elsevier journal article? Click here >> NEWS / JULY 10, 2019 **Discontinuation of Elsevier journal** access for 2019 articles -UC Davis Academic Community TO: FROM: MacKenzie Smith. University Librarian and Vice Provost of Digital Scholarship Dennis J. Ventry, Jr., Professor of Law and Vice Chair, Academic Senate University **Committee on Library and Scholarly Communication** Discontinuation of Elsevier journal access for 2019 articles RE:

The University of California has been out of contract with Elsevier since January. Until now, the publisher continued to allow access to 2019 articles via ScienceDirect. As of today, Wednesday, July 10, UC's direct access to these Elsevier articles is being discontinued.

What is affected: Members of the UC community no longer have direct access to:

2019 articles in all Elsevier journals

Don't worry, we have perpetual access to the backfiles...



Picture: Gertrude Berg sitting at desk, https://digitalcollections.nypl.org/items/765ee483-bo16-3a45-eo40-eooa18o622d2

What did the fine print say?



Licensed Electronic Resources  License -Access (rent) versus Purchase

- Right to retain content after agreement ends?
- Archival rights
  - Is this dependent on an on-going relationship between the parties?
  - Perpetual access- except where termination of the agreement occurs
- Licensor supplies Licensee with archival copy of database.
- Will Licensee become lawful owner of digital copy?

LibLicense Model

Performance Obligations

- Survive termination of agreement
- Equivalent access after termination
- Licensee take over equivalent access

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### Authorized Uses

#### mysql> USE xmodulo\_DB; Database changed mysql> CREATE TABLE posts\_tbl ( -> post\_id INT UNSIGNED NOT NULL AUTO\_INCREMENT, -> content TEXT, -> author\_FirstName VARCHAR(100) NOT NULL, -> author\_LastName VARCHAR(50) DEFAULT NULL , -> isEnabled TINYINT(1) NOT NULL DEFAULT 1, -> isEnabled TINYINT(1) NOT NULL DEFAULT 1, -> date TIMESTAMP NOT NULL DEFAULT CURRENT\_TIMESTAMP , -> PRIMARY KEY (post\_id) -> ) ENGINE = MYISAM; Query OK, 0 rows affected (0.02 sec)

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### UC contract lapse

...is sure to have profound, if yet unknown, implications for the scholarly communications ecosystem.

- UC System responsible for 10% of research output of US
- Elsevier is world's largest publisher of scholarly journals.



#### **ENVIRONMENTAL SCAN 2019**

By the ACRL Research Planning and Review Committee March 2019

# Scholarly Record

Libraries have

- Long history in preserving scholarly output.
- Partnered with researchers as stewards of preservation and persistence.
- Technical Services on the front lines to deliver perpetual access.

## UCD Content Support Services

- Google Scholar provides best link maintenance for OA.
- OA is extremely labor intensive.
- If UC negotiations with Elsevier moves scholarship into Open Access, what impact will that have on perpetual access?

#### Questions raised:

- Equivalent infrastructure support from Elsevier?
- Cataloging record services?
- Turn discovery over to Google Scholar?
- Version control and authentication?

What might be about to shift?

## Link Rot

- Document removed from website by author
- Website redesign migrates one URL to another
- Commercial businesses go out of business rendering websites inaccessible
- Website owner forgets to renew domain registration or stops maintaining website

# Reference Rot

- Digital is ephemeral
- Content is dynamic
- Wikipedia references rot as users change and edit previous entries

# National Digital Platform-

Perpetual Access in action

- **Digital Archiving** •
- Occam's Reader  $\bullet$
- **Controlled Digital Lending** •
- **Internet Archive** •
- **Google Books** •



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Use License to advocate for digital preservation

- Third Party Archiving Services. Licensor and Licensee • acknowledge that either party may engage the services of third-party trusted archives and/or participate in collaborative archiving endeavors to exercise Licensee's rights under this section of the Agreement. Licensor agrees to cooperate with such archiving entities and/or initiatives as reasonably necessary to make the Licensed Materials available for archiving purposes. Licensee may perpetually use a third-party trusted system or collaborative archive to access or store the Licensed Materials, so long as Licensee's use is under the same terms as this Agreement.
- In the event the Licensor discontinues or changes the terms of its participation in a third-party archiving service, the Licensor shall notify the Licensee in advance, and shall in good faith seek to establish alternative arrangements for trusted archiving and perpetual access to the Licensed Materials.

### Evolution of licensing e-resources

License address on-going access or contingent upon on renewal?	LIBLICENSE – model language for libraries specify perpetual access rights	Libraries required to provide proof-of purchase. Older agreements lacked title lists.
1990	2000	2019

#### Electronic Resources Management - Alma

Electronic Collection Des	Cription General Information	n Additional Information	Notes	Group Settings	History		
Summary and Inventory Information							
Electronic Collection type	Aggregator package	*		Interface Name	Galegroup		
	Interface Description			Services	-		
Process type	Acquisition						
Access type	Current O Perpetual						
Acquisitions and License Information							
PO Line	POL-45848	× ≔		PO Line details	POL-45848		
Activation date	-			Expected activation date			
License	Gale	× ∷ •⊃		View license details	Gale		

(not so) Easy Sharing of e-books







Virginia's Academic Library Consortium

# Controlled Digital Lending

#### Format agnostic

Interlibrary loan using digital technology

#### Controlled Digital Lending by Libraries Position Statement - White P

Position Statement / Statement on Controlled Digital Lending by Libraries

#### Position Statement on Controlled Digital Lending

Last Updated September 2018

Introduction

This Position Statement on Controlled Digital Lending by Libraries ("Statement") offers a good faith interpretation of U.S. copyright law for American libraries considering how to perform traditional lending functions using digital technology while preserving an appropriate balance between the public benefit of such lending and the protected interests of private rights holders. This Statement only applies to in-copyright works, as public domain works may be distributed without restriction. This Statement is not intended to describe the upper limits of the fair use or other rights of libraries, bind the signatories to any legal position, or constitute legal advice. **Because the following analysis is general, any library considering implementing controlled digital lending should consult a competent attorney to develop an appropriate program responsive to the specific needs of the institution and community.** 

#### Controlled Digital Lending ("CDL")

One of the most fundamental and socially beneficial functions of libraries is providing broad access to information by lending books and other materials to their communities. To lend materials more effectively, libraries can apply CDL to their collections in order to fulfill their missions. CDL techniques like those described in this Statement are designed to mirror traditional library practices permitted by copyright law.

Properly implemented, CDL enables a library to circulate a digitized title in place of a physical one in a controlled manner. Under this approach, a library may only loan simultaneously the number of copies that it has legitimately acquired, usually through purchase or donation. For example, if a library owns three copies of a title and digitizes one copy, it may use CDL to circulate one digital copy and two print, or three digital copies, or two digital copies and one print; in all cases, it could only circulate the same number of copies that it owned before digitization. Essentially, CDL must maintain an "owned to loaned" ratio. Circulation in any format is controlled so that only one user can use any given copy at a time, for a limited time. Further, CDL systems generally employ appropriate technical measures to prevent users from retaining a permanent copy or distributing additional copies.

## Internet Archives

- Controlled Digital Lending libraries' lending platform
- University Press MIT, Cornell & University Colorado Press
- Houston Law Library's response to natural disasters





# USGS Case Study



OCT NOV MAR https://www.pwrc.usgs.gov/tadpole INTERNET ARCHIV **Rack**Machin f 🔽 296 captures 2016 2017 2019 Utah State Smithsonian Institution xent Wildlife Research Center National Museum of Natural History Tadpoles of the United States and Canada: A Tutorial and Key Ronald Altig 1, Roy W. McDiarmid 2, Kimberly A. Nichols 3 and Paul C. Ustach 4 Department of Biological Sciences, Mississippi State University, Mississippi State, MS 39762-5759, USA <sup>2</sup> USGS Patuxent Wildlife Research Center, National Museum of Natural History, 10th Street & Constitution Ave., NW, Washington, D.C. 20560-0111, USA <sup>3</sup> Biodiversity Programs, National Museum of Natural History, NHB W314A, 10th Street and Constitution Ave., NW, Washington, D.C. 20560-0180, USA <sup>4</sup> Department of Biology, Utah State University, Logan, UT 84321-5305, USA Abstract . A key for the tadpoles of the United States and Canada features a different format and approach to identifying frog larvae. More details of ontogenetic variation are included than in many keys, and more attention is paid to using characteristics of living tadpoles. A tutorial examines morphological traits, and color photographs are included to simplify the identification process. Keys are written with the goal of providing accurate identifications with a minimum of effort. A truly dichotomous strategy (i.e., one that divides the original and subsequent sets of taxa into equal units) is the most efficient (shortest number of steps) approach. Unfortunately, the distribution of useful characters among taxa rarely allows realization of this method, Instead, authors usually present a choice between two alternatives, each defined by one or more characters. This often results in long keys that are cumbersome to use, not especially enlightening, and frequently mask relationships (similar appearing forms come out together but closely related ones may not). Except for those distinctive forms that are separated early in the identification process, a user often has little assurance of being on the right track, and, if the trail reaches an obviously incorrect endpoint, frequently one has no idea which choice led to the wrong conclusion. Such keys are poor pedagogical tools because they fail to show patterns of character distributions among forms and can result in closely-related taxa being widely separated in the key. Anuran larvae have little in common with their much larger, better known adults. Although tadpoles typically are in specific aquatic habitats for longer periods than their adults, they sometimes are more difficult to find and nearly always more difficult to identify. Most tadpoles are drab in coloration and pattern and even distantly-related species have very similar appearing tadpoles. Even though the tadpoles of many North American frogs superficially appear very similar (How often have you heard: "It's a tadpole but who knows which species?"), they have certain morphological traits that can be used to distinguish among species. We believe that with some practice an assiduous, inquisitive naturalist can learn to differentiate among most forms. To http://www.contemporaryherpetology.org/chis/1998/2/index.htm INTERNET ARCHIVE **Back** Machine f 🔽 7 captures About this captur Contemporary Herpetology Information Series 1998 Number 2 24 September 1998 18:00 GMT -- 12:00 CST **A KEY TO THE ANURAN TADPOLES** 

Patuxent Wildlife Research Center Journal : Contemporary Herpetology Information

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Abstract. A key in a different format is presented for the tadpoles of the United States and Canada. More details of ontogenetic variation are included than in many keys and more attention is paid to identifying species by using characteristics of living tadpoles.

Keys are written with the goal of providing accurate identifications with a minimum of effort. A truly dichotomous strategy (i.e., one that divides the original and subsequent sets of taxa into equal units) is the most efficient (shortest number of steps) approach. Unfortunately, the distribution of useful characters among taxa rarely allows realization of this method. Instead, authors usually present a choice between two alternatives, each defined by one or more characters. This often results in long keys that are cumbersome to use, not especially enlightening, and

Legal Discipline Case Study

Sophisticated internet research skills Internet Archive, Wayback Machine

The Legal Information Archive

The Cyber Cemetery

Internet Sources Cited in Opinions, Supreme Court of the US

Government Printing Office Persistent Uniform Resource Locator system (PURLs)

Tracking rotten links

Harvard Library Innovation Lab: Perma.cc

### License

- If UC's storage facility repeatedly lend content but must destroy digital copy following ILL transaction, should elements of preservation be assessed with ILL?
- Big data analysis opportunities?
- Economy of scale for libraries?

### US Copyright Fair Use & Preservation

- Collection Development vs. Technical Services vs.
  Public Services
- Librarians track down information obscured by broken links

#### US.

### Dual Purpose Activities

- Downsize staff resources
- Increase efficiency
- **Optimize collections**
- Reduce storage costs
- Maximize copyright

**E-Resources** Troubleshooting

Circulation



#### Professional Competencies: Electronic Resources Librarian (ALA and NASIG)

--demonstrates leadership by being prepared to work with and act as a bridge across the multiple unites/departments involved in electronic resources

--high level of tolerance for complexity and ambiguity

--knowledge of systems architectures, capabilities, support options for library systems involved in accesss and preservation of electronic resources

--thorough knowledge of licensing and the legal framework .... --archival/perpetual access --interlibrary loan. --a practical working understanding of issues

--Knowledge of copyright and fair use that can be called into service in publisher/vendor license negotiations to obtain the least restrictive, most library-friendly licensing terms.

--High-level organizational and records management skills to coordinate and manage the oftencomplicated records needed to track electronic purchases, subscriptions, access set-up and maintenance, and licenses across the multiple departments usually involved in electronic resources.

Source: Sullenger, P. (2014). A departmental assessment using the core competencies for electronic resources librarians. Serials review, 40(2), 88–96. <u>Https://doi.Org/10.1080/00987913.2014.922377</u> Appendix A

# Technical Services & E-rights



Figure 1. Technical Services Collaborative Functions with Different Library Units

### National Digital Platform-Perpetual Access in action

- Digital Archiving
- Occam's Reader
- Controlled Digital Lending
- Internet Archive
- Google Books



### Operationalizing the library Perpetual Access in action

- Perpetual access receipts
- Communicate with vendors
- Collection goals
- Job descriptions
- Authorities broken links
- Data driven decisions
- Strategy / Policy





#### Wild horses at play

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Picture source: Wild horses, at play. https://digitalcollections.nypl.org/items/510d47da-dbe7-a3d9-e040-e00a18064a99

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